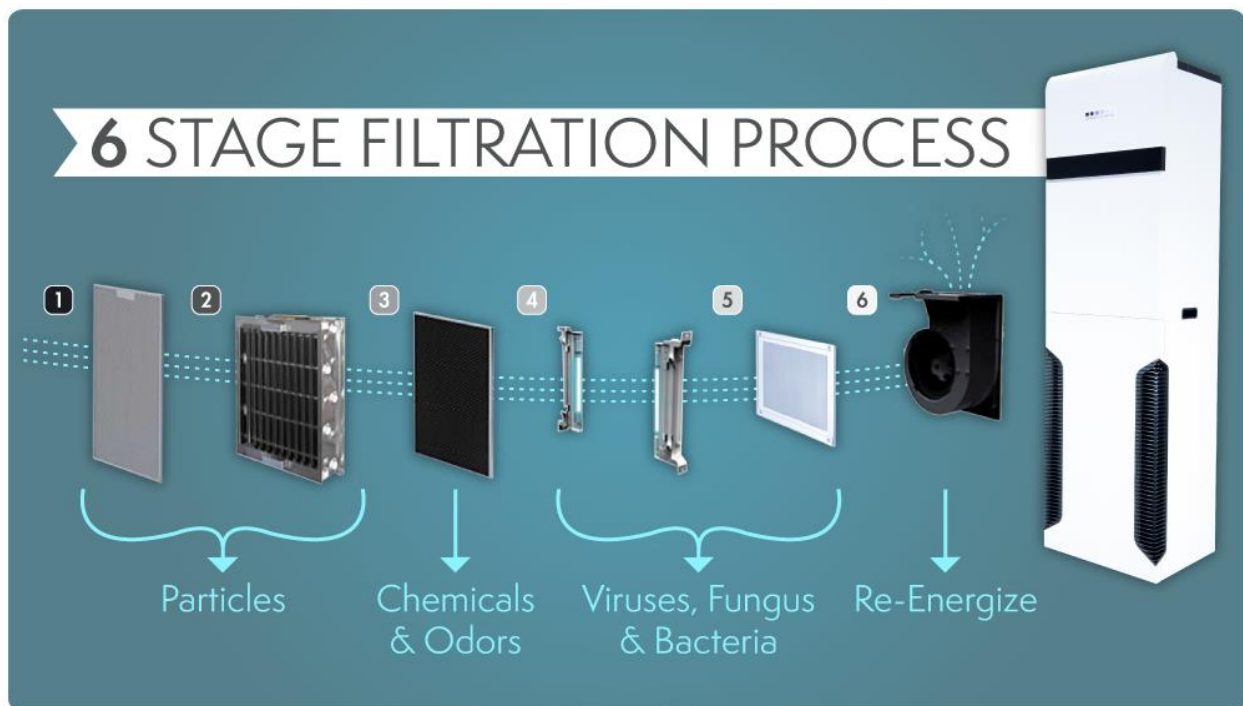


DR. JOHN H. HAMEL, DDS

COVID-19 UPDATE

Like many of you, we are continuing to learn about the COVID-19 virus. The safety and health of our patients and staff is our top priority. Our practice always strives to exceed the CDC guidelines on infection control, sterilization procedures, and proper hand hygiene, but we have also invested in the quality of air in our office.

Since 2018 our practice has been operating three, Surgically Clean Air units throughout the office. This Canadian company produces medical grade air systems found in many surgical operatories and medical offices. Each unit has a six (6) stage filtration system that captures dust particles, pollen, volatile organic chemicals (VOCs), mold, allergens, viruses, odors (like formaldehyde and smoke), bio-aerosols, nitrous oxide, and many other pollutants. The units sanitize and turn over the entire volume of air in our office every 30 minutes. The company promotes them as being “hand sanitizers for the air”.



In addition, we use Optim 1 Disinfectant spray and wipes which has been proven effective against COVID-19 along with many other viruses and bacteria. Optim 1 is used to wipe down all solid surfaces, equipment and even the I-Pads used by both patients and staff. Our office, like many others, also use barrier protection wherever possible on all equipment and keyboards and is changed with each patient. Autoclaves are used to sterilize instruments and supplies by subjecting them to pressurized saturated steam utilizing time and temperature to achieve sterility. You will also find 11 hand

sanitizing stations throughout the office. As an extra measure and for the safety of everyone, our staff will be wearing surgical masks throughout the day, not just during procedures.

How can you, our valued patient, help? We are asking that you please let us know if you have been in an environment that makes you high risk. Also, if you are running a fever or experiencing a runny nose, cough, sore throat, or shortness of breath, please call our office and we will gladly help you reschedule your appointment.

For your comfort and peace of mind, if you prefer to wait in your vehicle for your appointment, please call our office at 770-426-9994 upon your arrival in our parking lot. We will get you checked in and a staff member will notify you once your provider is ready and you will be escorted directly to your treatment room.

Here at Biologic Dentistry we believe, Coronavirus or not, this is the way all dental offices should operate every day of the year. We will continue to post updates on our website as necessary. Thank you for trusting us with your health and for your patience as we navigate this together.

Blessings,

Dr. John Hamel